



Miscommunication

C. David Mortensen

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This extensive study explores the impact of factors that enable or disable communication between people. **Miscommunication** reveals that successful communication is a collective and collaborative achievement of the highest order.

C David Mortensen presents a theoretical examination of the complex conditions that cause miscommunication, highlighting specific categories of implication, distortion, disruption and confusion. He then offers more refined definitions and practical applications of this theory. The text includes succinct and engaging case studies that enhance and fortify Mortensen's highly original contribution to the field of interpersonal communication.



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